

Internal Audit Report for Carlton Colville Town Council for the year ending 31 March 2022

Auditor name	Sandra Brown
Audit type	Annual
Earmarked reserves	£172,000
General reserves	£50,000
Expenditure	£55,010.88
Income	£68,524
Precept	£57,487.55
Chairperson	Julie Hall
RFO (if different)	
Clerk	Alison Ayers

Introduction

The primary objective of internal audit is to review, appraise and report upon the adequacy of internal control systems operating throughout the council. To achieve this SALC adopt a predominantly systems-based approach to audit.

The council's internal control system comprises the whole network of systems established within the council to provide reasonable assurance that the council's objectives will be achieved, with reference to:

- the effectiveness of operations
- the economic and efficient use of resources

Last reviewed: 7th April 2022



- compliance with applicable policies, procedures, laws, and regulations
- the safeguarding of assets and interests from losses of all kinds, including those arising from fraud, irregularity, and corruption
- · the integrity and reliability of information, accounts, and data

Methodology

When conducting the audit, the internal auditor may:

- conduct a selective assessment of compliance with relevant procedures and controls expected to be in operation during the financial year in order to be able to complete the Annual Internal Audit Report 2020/21 of the Annual Governance and Accountability Return (AGAR)
- review the reliability and integrity of financial information and the means used to identify, measure, classify and report such information
- review the means of safeguarding assets and, as appropriate, verify the existence of such assets
- appraise the economy and efficiency with which resources are employed, identify opportunities to improve performance and recommend solutions to problems
- review the established systems to ensure compliance with those policies, procedures, laws, and regulations which could have a significant impact on operations, and determine whether the council complies
- review the operations and activities to ascertain whether results are consistent with objectives and whether they are being conducted as planned



Section 1 – proper bookkeeping

The internal auditor will look at the methods and processes used to manage the council's accounts and in particular that it provides clear data for reporting and monitoring purposes. This includes checking information is accurate, kept up to date, referenced and verified.

Evidence		Internal auditor commentary		
Is the ledger maintained and up to date?	Yes	The Council uses Scribe to form the basis of their accounting system. It provides data for analysis allowing the RFO to produce clear financial management reports.		
Is the cash book up to date and regularly verified?	Yes	This provides good evidence to support the Council's underlying statements.		
Is the arithmetic correct?	Yes	Accounting records were spot checked – they are well maintained and clearly identify expenditure and income at any given point.		
Additional comments:				

Additional comments:



Section 2 – Financial Regulation and Standing Orders

The internal auditor will check the date the Council conducted its annual review of both Standing Orders and Financial Regulations and in particular check if these are based on NALC'S latest model which include legislative changes.

	Internal auditor commentary
Yes	At the meeting on 5 May 2021 the Council carried out an annual review of its Standing Orders. Use of the Model Standing Orders (produced by NALC in 2018)
Yes	At the meeting on 1 September 2021 the Council carried out an annual review of its Financial Regulations. Use of the Model Financial Regulations (produced by NALC in 2019)
Yes	Financial Regulations have been tailored to the Council.
Yes	In accordance with legislation the Clerk was appointed RFO at a full Council meeting on 5 May 2021
	Yes

¹ Section 151 Local Government Act 1972 (d)

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Section 3 - Payment controls

The internal auditor will specifically check bank reconciliation including credit/debit cards and management approval processes and evidence that internal Financial Regulations (FO) are being followed. The internal auditor will examine how regular payments are managed and specifically seek evidence that these have been brought back to the Council for verification purposes especially where the actual payment made differs from the amount previously agreed. VAT should be clearly identified including evidence that claims have been correctly managed. The internal auditor will check if the Council has a clear understanding on eligibility in relation to the General Power of Competence and that s.137 has been correctly applied and managed.

Evidence		Internal auditor commentary
Is there supporting paperwork for payments with appropriate authorisation?	Yes	A selection of expenditure items were made and cross-checked against the cash book, invoices and bank statements. Prior to each full Council meeting a list of payments is presented to ensure formal approval of expenditure and this is correctly minuted. This demonstrates good practice in that there are measures in place that help safeguard public money supported by a straight forward and clear audit trail for each payment. Comment: Council may wish to append the list of payments to be made to the Minutes for full transparency.
Where applicable, are internet banking transactions properly recorded and approved?	Yes	There is clear evidence of good practice – payments to be checked by two councillors against invoices and online authorisation is then completed demonstrating the Council is working in line with its own Financial Regulations. A schedule of both due ad retrospective regular payments is submitted to the Council for approval at each meeting. Regular payments and payment authorisers reviewed by the Finance and Personnel Committee at their meeting on 22 November 2021.
Is VAT correctly identified, recorded, and claimed within time limits?	Yes	Identified in the cash book with quarterly claim's made for the period under review to the total sum of £3,247.27
Has the Council adopted the General Power of Competence (GPOC) and is there evidence this is being applied correctly? ²	Yes	The Council has confirmed eligibility criteria to enable it to exercise the GPOC and has adopted the same at its meeting on 8 May 2019

² Localism Act

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Are payments under s.137³ separately recorded, minuted and is there evidence of direct benefit to electorate?	Yes	Payments for the year under review total £3220 and are in accordance with statutory limits. Comment: S.137 is used when there is no other specific power available and confers powers to make grants to voluntary bodies, fund raising events, organisations providing not for profit public services and to contribute to charities. However, as Council has adopted the General Power of Competence which gives the Council the power to do anything that an individual can do (unless specifically prohibited) Council should not use S.137 but the GPOC.
Where applicable, are payments of interest and principal sums in respect of loans paid in accordance with agreements?	N/A	
Additional comments:		

Section 4 – Risk management

The internal auditor will expect to find evidence of the management of risks from identification of what those are for each individual Council through to how these will be managed and the controls in place to mitigate these and that these have been approved by the Council.

Evidence		Internal auditor commentary
Is there evidence of risk assessment documentation?	Yes	The management and financial risk assessment was reviewed for the year at the meeting of the Council on 1 st December 2021 and covers in general terms the matters which could prevent a smaller relevant body from functioning.
Is there evidence that risks are being identified and managed?	yes	The risk management plan covers financial and property risk. The document shows clear consideration of the risks to the Council and

³ Section 137 of the Local Government Act 1972 ("the 1972 Act") enables local councils to spend a limited amount of money for purposes for which they have no other specific statutory expenditure. The basic power is for a local council to spend money (subject to the statutory limit – of £8.41 per elector) on purposes for the direct benefit of its area, or part of its area, or all or some of its inhabitants.



		the actions and decisions Council needs to put in place during the year.
Does the Council have appropriate and adequate insurance cover in place for employment, public liability and fidelity guarantee and has been reviewed on an annual basis?	Yes	General insurance from Parish Protect for the period under review shows core cover: Public Liability £10 million Employment Liability £10million Fidelity Guarantee cover if £250,000 which given the current balances held by the Council is just within the recommended guidelines of year end balances plus 1st instalment of precept received. Comment: Council may wish to consider increasing the fidelity guarantee at their next review. The Council's insurance cover was reviewed at their meeting on 5 May 2021 with a minute reference to show the cover was reviewed and considered appropriate.
Evidence that internal controls are documented and regularly reviewed ⁴	Yes	At a meeting of Carlton Colville and as approved at a meeting of full Council on 1 st December 2021 it was evidenced that the Council has a comprehensive financial risk assessment that demonstrates public finances are adequately protected and managed and evidence that any necessary steps have been taken to mitigate any risks identified. Documentation to support control procedures adopted by the Council for payments helps protect the RFO and fulfils an internal control objective. In accordance with the Accounts and Audit Regulations 2015 the Council has understood the requirements to have in place safe and efficient arrangements to safeguard public money.

⁴ Accounts and Audit Regulations

Last reviewed: 7th April 2022



Evidence that a review of the effectiveness of internal	Yes	The effectiveness of internal audit was included with the internal control
audit was conducted during the year, including		document submitted and approved at the meeting above on 1 December
consideration of the independence and competence of		2021.
the internal auditor prior to their appointment⁵		102.7

Additional comments: The Council has identified a number of risks and taken steps to control these. These are clearly identified and approved by Council. In accordance with proper practices the Council has demonstrated it has taken steps to manage key risks in a way it can justify to a level which is tolerable by transferring the risks and taking out insurance, and that the review of insurance cover has been reported back to full Council and duly minuted. By reviewing the terms of reference for internal audit the Council has followed guidance and demonstrates it recognises that the internal audit function is to test and report to the authority on whether its specific system of internal control is adequate and working satisfactorily.

⁵ Practitioners Guide



Section 5 - Budgetary controls

The internal auditor will seek verification that budgets are properly prepared, agreed and monitored. In particular they will look for evidence of good practice in that the key stages of the budgetary process have been followed

Evidence		Internal auditor commentary
Verify that budget has been properly prepared and agreed	Yes	The budget for the year 2021/22 was discussed at the Finance and Personnel Committee meeting of 23 November 2020 and agreed by full Council at a meeting of 2 December 2020 with a budget in the sum of £47815.
Verify that the precept amount has been agreed in full Council and clearly minuted	Yes	The precept for the year 2021/22 was set at a meeting of full Council on 2 December 2020 at the sum of £56,422 showing a 0% rise. Comment: It was noted by the internal auditor the precept request to East Suffolk Council however showed a figure of £56,563.55 with the precept being received in April (£29,205.78) and September (£28,281.77) of a total figure for precept of £57,487.55
Regular reporting of expenditure and variances from budget	Yes	Council receives a monthly report showing receipts and payments against budget together with bank statements.
Reserves held – general and earmarked ⁶	Yes	The Council's final accounts show general reserves in the sum of £50,000 With earmarked reserves in the sum of £172,000 with overall reserves standing at £222,000 Comment: The generally accepted recommendation with regard to the appropriate minimum level of a smaller authority's general reserve is that this should be maintained at between 3 and 12 months net revenue expenditure. At the current level, Council's general reserves are considered to be within this level.

Additional comments: The Council shows good practice in that recommended key stages of the budgetary process have been followed:
- decide the form and level of detail on the budget

⁶ In accordance with proper practices, the generally accepted minimum level of a Smaller Authority's General Reserve is that this should be maintained at between three (3) and twelve (12) months of Net Revenue Expenditure

Last reviewed: 7th April 2022



- review the current year budget and spending
- assess levels of income
- bring together spending and income plans provide for contingencies and consider the needs of reserves
- approve the budget
- confirm the precept
- review progress against the budget regularly throughout the year



Section 6 - income controls

The internal auditor will seek evidence to ensure income is correct managed – recorded, banked, and reported and test mechanisms used to achieve this.

Evidence		Internal auditor commentary
Is income properly recorded and promptly banked?	Yes	A number of items of income were cross-checked against the cash book and bank statement and found to be in order. In accordance with proper practices the Responsible Financial Officer ensures that accounting records contain day to day entries of all sums of money and that income received is promptly banked.
Is income reported to full council?	Yes	Income reported to full Council within the monthly financial reports and itemised within the Minutes.
Does the precept recorded agree to the Council Tax Authority's notification?	No	It was noted by the internal auditor the precept request to East Suffolk Council showed a figure of £56,563.55 with the precept being received in April (£29,205.78) and September (£28,281.77) which showed a total figure for precept of £57,487.55 Comment: Council ensures any changes are noted in the Minutes for clarity.
If appropriate, are CIL reporting schedules in accordance with the Regulations? ⁷	Yes	CIL funds received for the year under review show receipts of £961.72 as reported to full Council 5.5.21 & 3.11.21. In accordance with the
Is CIL income reported to the council?	Yes	Regulations the Council having received a proportion of CIL funds and
Does unspent CIL income form part of earmarked reserves?	Yes	ensured that retained balances are transferred to the earmarked reserves specifically allocated. The Council has complied with its duty to produce an
Has an annual report been produced?	Partly Met	annual report for year 2020-21 that details the amount of CIL funds received and spent. The Council has demonstrated it understands the
Has it been published on the authority's website?	Partly Met	requirements to comply with its duty to produce an annual report that details the amount of CIL funds received and spent. The annual report for the year ending 31 March 2022 showing income received and retained balances was not viewed by the internal auditor and the Council

⁷ Community Infrastructure Levy Regulations 2010

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understands it should comply with its duty to upload the annual report onto its website by 31 December of that year.

Additional comments:



Section 7 - petty cash

The Internal Auditor will seek evidence that the Council has followed its own policies, procedures, and verification processes and that these are up to date.

Evidence		Internal auditor commentary
Is petty cash in operation?	N/A	Petty cash not used by the Council.
If appropriate, is there an adequate control system in place?	N/A	
A delitional comments.		

Additional comments:



Section 8 - Payroll controls

The Internal Auditor will check salaries were approved in accordance with PAYE, NI, Pension and that there is a clear understanding that the clerk is not self-employed. If the Clerk was recruited after 1st April 201, evidence will be required to show compliance with the new requirements for the statement of employment, Induction, probation periods and training requirements. The Internal Auditor will also review how payroll is managed including evidence of approval of payslips.

Evidence		Internal auditor commentary
Do all employees have contracts of employment?	N/A	Council has one employee during the year under review. Employment contracts were not reviewed during the internal audit, but
Has the Council approved salary paid?	Yes	evidence confirms all salary payments are authorised by full Council. The remuneration payable to the employee has been approved in advance by the
Minimum wage paid?		Council.
Are arrangements in place for authorising of the payroll and payments to the council? Does this include a verification process for agreeing rates of pay to be applied?	Yes	The payroll function is operated in accordance with HM Revenue and Customs guidelines. There are suitable payroll arrangements in place which ensures the accuracy and legitimacy of payments of salaries and associated liabilities and as such the Council has complied with its duties under employment legislation.
Do salary payments include deductions for PAYE/NIC? Is PAYE/NIC paid promptly to HMRC?	Yes	In accordance with Proper Practices, PAYE taxes and employee and employer National Insurance contributions (NIC) are calculated and recorded for the employee. Deductions are paid to HM Revenue on or before the dates prescribed.
Is there evidence that the Council is aware of its pension responsibilities? Are pension payments in operation? ⁸	Yes	It was noted that the internal audit report for the previous year mentioned that Council agreed at a meeting on 4.12.19 for the Clerk to join the Local Government Pension Scheme with monthly pension payments being made in the year under review.
Are there any other payments (e.g.: expenses) and are these reasonable and approved by the Council?	Yes	Any additional costs and expenses incurred are approved by Council.

⁸ The Pension Regulator – website click here



Additional comments: Council should note the changes in the Practitioners Guide for 2020 on the treatment of what can be included as employment expenses within the Annual Governance and Accountability Guide 2020. Box 4 Staff Costs should not include the cost of provision of payroll services and should therefore read £21,411.17 and Box 6 all other costs adjusted accordingly to £33,600.

Section 9 – Asset control

The Internal Audit will be seeking to establish if there is a list of assets in accordance with proper practices including the date of acquisition, location, and value. This extends to checking policies (with evidence of review) and that the Council has applied the documented approach in practice. The Internal Auditor will check not only valuation processes but the existence of reserve budgets for depreciation and adequacy of insurance. A clear audit trail should be available when items are purchased including minutes to evidence approval.

Evidence		Internal auditor commentary
Does the Council maintain a register of material assets it owns and manage this in accordance with proper practices?9	Yes	The asset register lists items under insurance that fall within the Council's remit for maintenance and ownership. Declared value is £126,610.27 for the year under review which shows a change in the register due to the
Is the value of the assets included? (Note value for insurance purposes may differ)	Yes	disposal of a defibrillator and a purchase of an allotment generator £312 Recommend : Values should be nett of VAT therefore the generator should
Are records of deeds, articles, land registry title number available?	No	be listed at £260.37 giving a total of £126,558.20 with Box 9 of the AGAR adjusted to reflect this.
		The register states value as at the date of acquisition.
Is the asset register up to date and reviewed annually?	Yes	The asset register was reviewed by the Council at its meeting on 3 November 2021 confirming it covers assets within the ownership or responsibility of the Council.
Cross checking of insurance cover	Yes	Insurance cover £50,000 and is in accordance with the Policy held.

⁹ Practitioners Guide

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	Contents other (other property) are generic under heading within the 'All Risks Category' and have been given a value in accordance with the Policy held. Recommend: Council reviews its insurance cover to ensure insurance cover of £50,000 is adequate.
Additional comments:	



Section 10 - bank reconciliation

The internal auditor will seek to establish that the Council understands and can evidence good practice and internal control mechanisms in relation to bank reconciliation.

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Evidence		Internal auditor commentary	
Is bank reconciliation regularly completed and reconciled with the cash book and cover every account?	Yes	There is evidence of good financial practice and the Council has implemented a system of regular bank reconciliations with a minute reference to their signature by the appointed Councillor.	
Do bank balances agree with bank statements?	Yes	Bank balances agree with the period end statements and, as at year end (31 March) for the period under review the balance across the Council's accounts stood at £222,236.18 Nat West Current Account £183,723.31 Santander Savings Account £38,512.87	
Is there regular reporting of bank balances at Council meetings?	Yes	Financial reports are submitted to the Council at each meeting of full Council in the form of income, payments against budget, monthly bank statements and reconciliation and a Minute reference to their signing by the appointed Councillor which demonstrates Council is working in accordance with Proper Practices. The Council is aware that in accordance with proper practices, the bank reconciliation is a key tool for management as it assists with the regular monitoring of cash flows and therefore aids decision-making.	



Section 11 – year end procedures

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Evidence		Internal auditor commentary	
Are appropriate accounting procedures used?	Yes	Accounts are produced on a receipts and payments basis and all found to be in order.	
Financial trail from records to presented accounts	Yes	The end of year accounts and supporting documentation were well presented for the internal auditor review.	
Has the appropriate end of year AGAR ¹⁰ documents been completed?	Yes	The Council is a smaller authority with gross income and expenditure exceeding £25,000, it has completed Sections 1 and 2 of Part 3 of the AGAR. Comment: It was noted by the internal auditor Box 4 staff costs and Box 6 other income were incorrect. Box 4 should not include cost of provision of payroll services and should therefore read £21,411 and Box 6 £33,600 Box 9 fixed assets should be adjusted to reflect the net value of the generator acquired in the year under review of £260.37 and not the gross value of £312.44 Recommend: It is suggested that the Accounting Statements are revisited prior to submission to the external auditors and Boxes 4 - 6 - 9 are adjusted to reflect comments raised under payroll and assets.	
Did the Council meet the exemption criteria and correctly declared itself exempt?	N/A		
During the period in question did the small authority demonstrate that it correctly provided for the exercise of public right as required by the Accounts and Audit Regulations 2015?	Yes	The internal auditor was able to find details of the arrangements for the Exercise of Public Rights on the public website used by the Council.	

¹⁰ Annual Governance & Accountability Return (AGAR)

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Have the publication requirements been met in accordance with the Regulations? ¹¹	Yes	The Council has complied with the requirements of the Accounts and Audit Regulations 2015 for smaller authorities with an income and expenditure exceeding £25,000 but not exceeding £6.5 million for the year ending 31 March 2021 and published the following on their public website: Section 1 – Annual Governance Statement of the AGAR Section 2 – Accounting Statements of the AGAR Section 3 – External Auditor Report and Certificate Notice of the period for the exercise of public rights and other information required by Regulation 15 (2), Accounts and Audit Regulations 2015
Additional comments:		

¹¹ Accounts and Audit Regulations 2015



Section 12 – internal audit

The internal auditor will revisit weaknesses and recommendations previously identified to see if these have been addressed. They will also check if any changes introduced require further verification to ensure effectiveness of the corrective action taken.

Evidence		Internal auditor commentary
Has the Council considered the previous internal audit report?	Yes	Internal Auditor's Report for the year ending 31 March 2021 has been considered and reviewed by the Council at their meeting on 2 June 2021
Has appropriate action been taken regarding the recommendations raised?	Yes	Reserves policy adopted at a meeting of Council on 7 July 2021.
Has the Council confirmed the appointment of an internal auditor?	Yes	SALC was appointed to act as the Council's internal auditor at a meeting of the Council on 5 January 2022 for the period under review.
Additional comments:	•	



Section 13 – external audit for the period under review

The internal auditor will revisit the external audit so that previous weaknesses and recommendations can be considered.

Evidence		Internal auditor commentary
Has the Council considered the previous external audit report? ¹²	Yes	The Limited Assurance Review for the period ending 31 March 2021 was considered by Council at its meeting on 1st September 2021
Has appropriate action been taken regarding the comments raised?	N/A	There were no matters arising which had come to the attention of the External Auditor giving cause for concern that relevant legislation and regulatory requirements had not been met.
Additional comments:	•	

¹² Regulation 20 Accounts and Audit Regulations 2015 – following completion of an audit the Council should note that it is the Council as a whole (i.e., All members) and not a committee that should receive and consider the audit letter (including Annual Return and Certificate) from the local auditor as soon as reasonably practicable and the minutes should reflect that these have been received.



Section 14 – additional information

The internal auditor will look for additional evidence of good record keeping, compliance with data protection regulations, freedom of information and website accessibility regulations.

Evidence		Internal auditor commentary
Was the annual meeting held in accordance with legislation? 13	Yes	The Annual Meeting of the Town Council was held on 5 th May 2021 and the first item on the agenda was the election of the Chair.
Is there evidence that Minutes are administered in accordance with legislation? ¹⁴ Absence is approved?	Yes	Not seen – as virtual audit. Full Council minutes clearly document the approval of the previous minutes and that they are duly signed. Minutes show resolutions to receive apologies, where applicable however there is no formal record to show that Council has approved the absence. Comment: Council is advised to ensure that all absences are not merely recorded but approved, if resolved by the Council thereby ensuring that the absence is not treated as unapproved.
Is there a list of members' interests held?	Yes	It was noted there is a direct link on the Town Council's website to the District Council where the register of members interests are held. Recommend: The internal auditor advises Council: 'Except for parish councils, a council's or authority's register of members' interests must be available for inspection in the local area, and must be published on the council's or authority's website' (Openness and Transparency on personal interests – A guide for Councillors – 2012)
Does the Council have any Trustee responsibilities and if so, are these clearly identified in a Trust Document?	N/A	
Has the Transparency Code been correctly applied, and information published in accordance with current legislation?	Yes	Councils with income over £25,000 but under £200,000 will be expected (but are not legally required to do so) to follow the Local Government Transparency Code 2015 (turnover exceeding £200,000)

¹³ The Local Government Act 1972 Schedule 12, paragraph 7 (2) and Schedule 15 (2)

¹⁴ Public Bodies (Admission to Meetings) Act 1960, Local Government Act 1972, and the Localism Act 2011

Last reviewed: 7th April 2022



Has the Council registered with the Information Commissioner's Office (ICO)? ¹⁵	Yes	The Council is correctly registered with the ICO as a data controller in accordance with legislation – ZA251641
Is the Council compliant with the General Data Protection Regulation requirements?	Yes	The Council has taken steps to ensure compliancy – evidenced as follows: Privacy notice Subject Access Policy Information Data Protection Policy Data Retention Policy Data Breach Policy The Council have reviewed policies at a meeting of 5 May 2021 and duly published where relevant. There is a comprehensive suite of policies and procedures to help the Council adequately handle personal data.
Has the Council published a website accessibility statement on their website in line with Regulations? ¹⁶	Yes	The Council has published on its website a website accessibility statement. Regulation 8 of the Public Sector Bodies (websites and Mobile Applications) (No.2) Accessibility Regulations 2018.
Does the council have official email addresses for correspondence? ¹⁷	Yes	Council has an official email address: clerk.cctc@gmail.com
Is there evidence that electronic files are backed up?	N/A	The Internal Auditor presumes all electronic files are backed up
Do terms of reference exist for all committees and is there evidence these are regularly reviewed?	Yes	Terms of Reference for the Planning Committee and Finance and Personnel Committee reviewed at a full Council meeting held on 5 May 2021.
Additional comments:		

Signed: S.J. Brown

Date of Internal Audit Report: 26.4.2022

On behalf of Suffolk Association of Local Councils

¹⁵ Data Protection Act 2018

¹⁶ Website Accessibility Regulations 2018

¹⁷ Practitioners Guide